



workplace, layout, organisation & simulation

Over time layouts and work flows can become disjointed. We help order processes, streamline systems and improve throughput.

However, prior to any costly move, Xm has the ability to evaluate any number of workplace permutations without moving a single machine or person.

It doesn't matter whether you are a hotel, call centre or manufacturer, we can examine the impact changes will have on process flow, manning and capacity at minimum cost and no disruption.

We will then design the optimum solution, plan the implementation and even undertake the physical move. No multiple contractors, easy project management and lower costs.

other tools

We can also offer expertise in:

- Payment systems
- Kanban stock management
- Cellular manufacturing
- Staff and client surveys
- Total productive maintenance

www.xmconsulting.co.uk

Business leaders require many things in a consultant; experience, sector knowledge, a history of successful projects and the ability to introduce practical, lasting results.

Xm Business Improvement consultants have all of these attributes. We work with SME's through to major multi-national organisations from both the service and manufacturing sectors and cross the boundary in working with both public and private sector companies.

From the health service to the Police and from fish processors to e-learning companies, Xm Services has a history of delivering practical solutions that stick.

Our skill is helping people implement solutions and we have helped clients deliver millions of pounds worth of quantifiable savings, resulting in increased efficiency, reduced costs, enhanced quality and ultimately greater profitability.

Commenting on work undertaken by Xm Business Improvement, Colin Donald, Director of Finance & Competitive Business at Scottish Enterprise Grampian said, "...companies have seen outstanding results with huge financial savings, which will help ensure their growth and also make them more competitive in their industry."





lean thinking

Lean thinking is a systematic approach to identifying and eliminating non value adding activities in an organisation through continuous improvement. The aim is to supply the product or service to the demands of the customer with 100% quality.

Clients can either undertake a full Lean programme, or opt for a modular approach if they have specific areas they wish to address. Typically, our Lean Thinking programme encapsulates areas including:

- Lean for Senior Management
- 5'S' Visual Workplace Organisation
- SMED – Rapid Changeover Techniques
- Continuous Improvement
- Value Stream Mapping

By combining theory with practical application, Xm not only shows where clients can improve, but helps implement improvements and transfer skills to your employees. Our consultants have helped clients make quantifiable savings of several million pounds through application of this technique.

5s

5S is a method of workplace organisation that is based on the mantra, 'a place for everything and everything in its place'.

Whether you are organising a workshop or a computer hard drive, this technique will help give a structure to aid implementing improvements and importantly, to sustaining them.

SMED

Traditionally a manufacturing technique, more and more service companies now recognise the importance of SMED in reducing the processing time of everything from invoicing to order capture. We will transfer SMED skills to your team and facilitate an improvement in whatever process you are looking to streamline.

value stream mapping

An extension of process mapping, VSM highlights where waste occurs and helps pinpoint its removal. Again, we transfer these skills to your team to help eliminate waste.

continuous improvement

Most improvements come not from management but from employees who know their jobs inside out. Management's role is often to allow these ideas a voice.

Continuous improvement is about engaging and learning from those at the heart of your operation. Xm consultants are experienced at facilitating this to happen.

work study & work study training

Correctly undertaken, work study can help understand the underlying reasons for inefficiency. We can then work to address these issues with you.

Not only can this tool be used to help lower standard work times, improve process flows and increase capacity, but we can transfer these skills to your workforce so improvements can continue to be made in future.